realaml

Brochure & Pay-Per-Use Pricing

1   Introduction

Realaml is an **AUSTRAC-compliant** IDV and AML platform that leverages top-tier biometrics, data verification, and advanced anti-fraud technology.

Wherever your customers are, we're there too. Across 200 countries and trusted by over 6,000 legal professionals, we accept 10,000+ identity documents, giving you access to 4 billion potential customers. Realaml ensures that the individuals you engage with are who they claim to be.

Trusted by leading law firms for secure, seamless compliance and fraud prevention, including:

Realaml partnered with Scrut.io, a top-ranking compliance automation platform to gain its ISO 27001, an information security management system (ISMS) that helps keep consumer data safe. This was followed by our SOC 2 Level 1 accreditation, which defines criteria for managing data based on security, availability, processing integrity, confidentiality, and privacy.

Realaml's passive liveness detection partner is iBeta Level 1 & 2 ISO 30107-3 certified, meeting the industry's highest anti-spoofing standards. It is also NIST IR 8491 certified, ranking **#1 globally** for **presentation attack detection (PAD)**, preventing fraud from photos, videos, masks, and deepfakes—ensuring real-time identity verification.

★ ★ ★ ★ ★
4.82 out of 5
112 Reviews
REVIEWS.io

Learn more at realaml.com or contact Jordan McCown at jordan@realaml.com / +61 423 321 383.

2   Pay-Per-Use Pricing

2.1   Services and fees

2.1.1   Pay-per-use schedule

Item	Price AUD (GST Free)
Face IDV (with biometrics) **AUSTRAC-compliant safe harbour** virtual verification of identity (at least two separate data sources), plus premium PEP and Sanctions Screening and biometric facial recognition to satisfy the requirement that an individual customer is who they claim to be.	$20.00
Quick IDV (without biometrics) **AUSTRAC-compliant safe harbour** virtual verification of identity (at least two separate data sources), plus premium PEP and Sanctions Screening.	$15.00
Individual PEP and Sanctions Screening (included in Face IDV) Real-time screening against global sanctions, PEP, and watchlists, covering UN, EU, US OFAC, UK OFSI, and 1,000+ regulatory lists for compliance.	$2.50
Non-Individual PEP and Sanctions Screening Real-time screening against global sanctions, PEP, and watchlists, covering UN, EU, US OFAC, UK OFSI, and 1,000+ regulatory lists for compliance.	$5.00
Ongoing PEP and Sanctions Screening Daily monitoring with weekly updates. An additional $5.00 per individual or non-individual per year.	$5.00
Client Identification Forms (FREE & COMING Q2) Collects client details, including Source of Funds (SOF) and Source of Wealth (SOW), and may trigger ID verifications if selected. Face IDV or PEP and Sanctions Screening charges apply if required.	$0.00

2.1 Services and fees

2.1.1 Pay-per-use schedule

Item	Price (GST Free)
Mobile 2FA (FREE) Mobile phone number-based Two-Factor Authentication (2FA) as an additional layer of due diligence.	$0.00
FileQ AI (FREE) Realaml's AI-powered tool provides real-time insights into legal files, including trustee identification, UBO detection, and file summarization. Powered by GPT-4o for fast and accurate responses.	$0.00
Outsourced AML Primarily for non-individual Customer Due Diligence (CDD) and Enhanced Customer Due Diligence (ECDD) conducted by CAMS-certified consultants, starting from $75 for companies and $95 for trusts. Pricing is fixed regardless of associated individual verifications.	$75.00
Automated Verification & File Collection (FREE & COMING Q3 2025) Automates CDD & ECDD document collection, customer identification, and verification. Customise workflows or use pre-built templates, with free reminders and automatic PDF generation upon completion.	$0.00

3 Scope of services

3.1 Realaml Offering

This quotation is for a pay-per-use service, which entitles your firm to access Realaml's cloud and [API]-based identity verification platform with unlimited users for an unlimited period of time.

3.2 Functionality

An overview of Realaml's [feature set].

The 'out-of-the-box' functionality of Realaml can be viewed in demos or through a free trial: which can be arranged by one of our consultants - [book a demo].

3.3 Applying Your Branding

The look & feel of Realaml would be changed as follows (examples below):

- The Realaml logo would be replaced by your firm's logo

- The colours would be changed to match your firm's branding, as required.

3.4 Onboarding & Implementation

While the Realaml onboarding process is underway, one of Realaml's lead trainers will assist you in understanding your needs and ensuring that the system is configured to achieve your goals. You would receive best-practice guidance and support from our team to ensure the project implementation is a success.

3.5 Customer Support & Updates

Our quotation includes Customer Support, which covers:

- **24/7 monitoring** ensures Realaml is accessible at all times.
- **Live chat & email support** to give you the confidence that your issues will be dealt with as quickly as possible – our response time (humans not robots) is under five minutes.
- **Product updates** – ensuring Realaml stays up-to-date and meets future regulatory needs.

Our Customer Support phone line is open Monday to Friday, 8am – 8pm.

For information, please refer to the [Realaml Status Service].

Why Realaml?

- **Omni-channel experience** The biometric verification process can be completed on any device with a camera and an internet connection. Other providers require a smartphone or tablet.

- **Passive 'single frame' liveness checks** This doesn't require any actions from your customers, resulting in a process 10 times faster than active liveness checks, and increasing the number of verified customers.

- **Instant ID scan** Enables your customers to complete the biometric process using a desktop or laptop camera. Plus, real-time feedback is provided to ensure ID documents are captured correctly. Other providers only accept photographs from a smartphone or tablet.

- **Pay-per-use pricing** Avoid setup/integration costs, minimum monthly spending, and lock-in contracts.

- **Flexible and free cloud storage** Securely stored on AWS Sydney, your verifications can be retained indefinitely, permanently deleted at specific intervals, or stripped of PII.

- **Verification links do not expire** Unless you manually delete a verification, the link will not expire. Other providers' verification links will expire after a couple of days.

- **Free custom branding** Get free custom branding which leads to fewer customer inquiries and more completed verifications. Other providers charge more than $10,000 for this feature.

- **Free verification reminders** Have the option to send your customers a reminder for incomplete verifications 24 and 72 hours after the verification was initially sent.

- **Superior support** Our team is available 7 days a week, from 8 am to 8 pm EST, via phone, email, and online chat.

- **Commitment to innovation in compliance** As the world's only AML platform build for legal professionals we strive to be at the forefront of implementing new technologies that enhance and simplify your compliance and your customer's onboarding experience.